Dear Neighbors,

I hope this issue of the Heather Ridge Herald finds your household well in the midst of the holiday season and in anticipation of the new year. There were many positive changes and events within our community during the last quarter of 2011. Likewise, there are a few new items to note with regard to 2012. Here are a few of the highlights:

The HOA board members monitored the 2011 Texas Legislative Session, acknowledging the legislation affecting community associations signed into law, and worked to insure that our association was in compliance with the new statutes. As such, the board worked closely with our management company and its lawyers to review our governing documents. In conjunction with this review, the board did execute a few new policies which are currently being recorded in County records. These new policies adopted for use by the association serve to provide specific community guidelines for the location or placement of rain barrels, solar shingles or panels, flag poles, and religious displays. As soon as these policies are recorded and become public record, they will also be posted on our community website along with all of our association’s existing governing documents.

Beginning in 2012, in the theme of enhancing communications between the board and our members, all quarterly HOA board meetings will be conducted in a setting that is open for all adult HRE owners to attend. As such, our board secretary is currently in the process of scheduling all four of the quarterly board meetings, beginning with our annual meeting to be held in the latter half of February. These scheduled meetings and respective approved board meeting minutes will be posted on the community’s website going forward, as well.

I am very proud to note that the resident turnout for our last four community events of 2011 was exceptional. We were very fortunate to experience great weather and I believe that all that attended had a great time. Again, I would like to commend everyone on our Social Committee in making the following 2011 events a success:

• Oct 4th – National Night Out
• Nov 12th – Fall Party: Casino Night!
• Dec 10th – Breakfast with Santa
• Dec 11th – Holiday Carriage Rides

Our Social Committee is committed to facilitate interaction among HRE homeowners in order to improve neighborhood camaraderie, fellowship, and sense of community. Therefore, I would not only encourage your household to attend HRE events, but also plan on donating some of your time and talents to our community in the upcoming year. It would be greatly appreciated by the community and hopefully prove to be a rewarding experience for your family. Our next community social event is the Spring Fling to be held in April. I’m looking forward to seeing your family there.

Regards,

Chuck Migl
HOA Board President

Reminder! Annual HOA Fees are due January 1, 2012. They are past due if received after January 31st and are subject to late fees and interest.
HOA Website Tip
Accessing HOA Documents and Newsletter Archive

Step 1: Go to www.heatherridgeestates.org

Step 2: Log In - You must log in to the website before you see the bulk of the content. Look for “Login” on the middle left of the front page. Read the directions carefully.

Step 3: Access Documents – Click on “Documents” on the left side of the screen. You will now see a list of HOA documents to browse:

- Architecture documents
  - “ARC Design Guidelines” – this provides guidelines for when to request HOA approval for exterior house work
  - “ARC Request Form (new)” – use this form to request approval prior to work.
- Bylaws, covenants, charters
  - Committee charters – defines the role of each of the HOA committees.
- Plat maps of the entire neighborhood
- Newsletter archive

HOA Board Meeting Notification
from the SBB Management Company

Effective January 1, 2012, Texas law mandates open HOA board meetings. The law allows for several methods of notification, but the most cost efficient is via email. In compliance with the law, the HOA will be providing meeting notification at least 72 hours in advance via an email reminder to all owners registered on the SBB web portal (this is different from the HOA website noted on left). Please ensure that you have registered on this SBB portal in order to receive the official meeting notifications. In order to register:

Step 1: Go to www.sbbmanagement.com

Step 2: Log In – Click on “Residents”, then “Register Here”. You will need your SBB account number, which is available on your annual statement from SBB. If you do not know your account number, or have other questions, please contact Mark Carstensen at m.carstensen@sbbmanagement.com or 972-960-2800, ext 315

Note that you received a letter with this information from SBB in November, along with your account statement.

Heather Ridge Estates
Board of Directors 2011

board@heatherridgeestates.org

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Don Wilson, Member at Large
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Management of the Home Owners Association is the responsibility of the Board of Directors. Board members are elected by homeowners according to the Bylaws and Covenants for a two-year term.

Utilities & Public Services

Atmos Energy Natural Gas (formally TXU Gas)
1-800-460-3030
www.atmosenergy.com

City of Richardson
(Main City Hotline)
972-744-4100
www.cor.net

City of Richardson Solid Waste Services
Request for Special Collections: 972-744-4400
24- Hour response line: 972-744-4111

City of Richardson Water
972-238-4096
www.cor.net/utilities/information.html

ONCOR Electric Service
(Power Outages)
1-888-313-4747
www.oncor.com

Texas Electric Choice
1-866-PWR-4-TEX
www.powertochoose.org